

# Support at Home Price Guide

December 2025



| Contribution % |              |             | Service Type                                 |  | Weekdays (8am-6pm) |       |                   |                   | Weekdays (6pm-8am) |                   |
|----------------|--------------|-------------|--|--|--------------------|-------|-------------------|-------------------|--------------------|-------------------|
| Full Pension   | Part Pension | Self-Funded | Clinical Supports                            |  | 30mins             | 1hr   | 2hr               | 4hr               | 2hr                | 4hr               |
| 0%             | 0%           | 0%          | Nursing Care                                 | Nursing - Registered Nurse                 | \$128              | \$182 | \$153 x 2 = \$306 | \$125 x 4 = \$500 | \$154 x 2 = \$308  | \$132 x 4 = \$528 |
|                |              |             |  | Nursing - Enrolled Nurse                   | \$110              | \$162 | \$135 x 2 = \$270 | \$108 x 4 = \$432 | \$143 x 2 = \$286  | \$117 x 4 = \$468 |
|                |              |             |  | Nursing - Nursing Assistant                | \$93               | \$142 | \$125 x 2 = \$250 | \$98 x 4 = \$392  | \$132 x 2 = \$264  | \$102 x 4 = \$408 |
|                |              |             | Allied health and other therapeutic services | Allied Health Assistance                   | \$110              | \$162 | \$135 x 2 = \$270 | \$108 x 4 = \$432 | \$143 x 2 = \$286  | \$117 x 4 = \$468 |
|                |              |             |  | Counselling or Psychotherapy               | \$180              | \$235 | \$220 x 2 = \$440 | \$205 x 4 = \$820 | -                  | -                 |
|                |              |             |  | Dietitian or Nutritionist                  | \$180              | \$235 | \$220 x 2 = \$440 | \$205 x 4 = \$820 | -                  | -                 |
|                |              |             |  | Exercise Physiologist                      | \$169              | \$235 | \$220 x 2 = \$440 | \$192 x 4 = \$768 | -                  | -                 |
|                |              |             |  | Music Therapist                            | \$180              | \$235 | \$220 x 2 = \$440 | \$205 x 4 = \$820 | -                  | -                 |
|                |              |             |  | Occupational Therapist                     | \$180              | \$240 | \$225 x 2 = \$450 | \$210 x 4 = \$840 | -                  | -                 |
|                |              |             |  | Physiotherapist                            | \$180              | \$235 | \$220 x 2 = \$440 | \$205 x 4 = \$820 | -                  | -                 |
|                |              |             |  | Podiatry                                   | \$169              | \$220 | \$206 x 2 = \$412 | \$192 x 4 = \$768 | -                  | -                 |
|                |              |             |  | Psychologist                               | \$190              | \$255 | \$235 x 2 = \$470 | \$220 x 4 = \$880 | -                  | -                 |
|                |              |             |  | Social Worker                              | \$180              | \$235 | \$220 x 2 = \$440 | \$205 x 4 = \$820 | -                  | -                 |
|                |              |             |  | Speech Pathologist                         | \$180              | \$235 | \$220 x 2 = \$440 | \$205 x 4 = \$820 | -                  | -                 |
|                |              |             | Care Management                              | Care Management - Ongoing Pathway          | -                  | \$150 | -                 | -                 | -                  | -                 |
|                |              |             |  | Care Management - Restorative Care Pathway | -                  | \$182 | -                 | -                 | -                  | -                 |
|                |              |             |  | Care Management - End of Life Pathway      | -                  | \$182 | -                 | -                 | -                  | -                 |

| Contribution % |              |             | Service Type                                |  | Weekdays (8am-6pm) |                  |                    |                     | Weekdays (6pm-8am)  |                                  |
|----------------|--------------|-------------|---|--|--------------------|------------------|--------------------|---------------------|---------------------|----------------------------------|
| Full Pension   | Part Pension | Self-Funded | Independence                                |  | 30mins             | 1hr              | 2hr                | 4hr                 | 2hr                 | 4hr                              |
| 5%             | 5% - 50%     | 50%         | Personal Care                               | Assistance with Self-care and Activities of Daily Living | \$90               | \$125            | \$105 x 2 = \$210  | \$90 x 4 = \$360    | \$101 x 2 = \$202   | \$85 x 4 = \$340                 |
|                |              |             |   | Assistance with Self-administration of Medication        | \$90               | \$125            | \$105 x 2 = \$210  | \$90 x 4 = \$360    | \$101 x 2 = \$202   | \$85 x 4 = \$340                 |
|                |              |             |   | Continence Management (Non-clinical)                     | \$90               | \$125            | \$105 x 2 = \$210  | \$90 x 4 = \$360    | \$101 x 2 = \$202   | \$85 x 4 = \$340                 |
|                |              |             | Social support and community engagement     | Social Group Support                                     | -                  | \$75 per outing  | -                  | -                   | -                   | -                                |
|                |              |             |   | Individual Social Support without Travel                 | \$90               | \$125            | \$105 x 2 = \$210  | \$90 x 4 = \$360    | \$101 x 2 = \$202   | \$85 x 4 = \$340                 |
|                |              |             |   | Individual Social Support with Travel                    | \$108              | \$150            | \$125 x 2 = \$250  | \$100 x 4 = \$400   | \$125 x 2 = \$250   | \$108 x 4 = \$432                |
|                |              |             |   | Accompanied Activities                                   | \$108              | \$150            | \$125 x 2 = \$250  | \$100 x 4 = \$400   | \$125 x 2 = \$250   | \$108 x 4 = \$432                |
|                |              |             |   | Cultural Support   | \$90               | \$125            | \$105 x 2 = \$210  | \$90 x 4 = \$360    | \$101 x 2 = \$202   | \$85 x 4 = \$340                 |
|                |              |             |   | Digital Education and Support                            | \$90               | \$125            | \$105 x 2 = \$210  | \$90 x 4 = \$360    | \$101 x 2 = \$202   | \$85 x 4 = \$340                 |
|                |              |             |   | Assistance to Maintain Personal Affairs                  | \$90               | \$125            | \$105 x 2 = \$210  | \$90 x 4 = \$360    | \$101 x 2 = \$202   | \$85 x 4 = \$340                 |
|                |              |             | Therapeutic services for independent living | Acupuncturist  | \$154              | \$205            | \$154 x 2 = \$208  | \$116 x 4 = \$464   | -                   | -                                |
|                |              |             |   | Chiropractor   | \$168              | \$220            | \$206 x 2 = \$412  | \$192 x 4 = \$768   | -                   | -                                |
|                |              |             |   | Diversional Therapist                                    | \$168              | \$220            | \$206 x 2 = \$412  | \$192 x 4 = \$768   | -                   | -                                |
|                |              |             |   | Remedial Masseuse  | \$150              | \$200            | \$150 x 2 = 300    | \$113 x 4 = \$452   | -                   | -                                |
|                |              |             |   | Art Therapist  | \$168              | \$220            | \$206 x 2 = \$412  | \$192 x 4 = \$768   | -                   | -                                |
|                |              |             |   | Osteopath  | \$161              | \$215            | \$161 x 2 = \$322  | \$121 x 4 = \$484   | -                   | -                                |
|                |              |             | Respite                                     | Respite Care (in participant's home)                     | \$90               | \$125            | \$105 x 2 = \$210  | \$90 x 4 = \$360    | -                   | -                                |
|                |              |             | Transport                                   | Direct transport (driver and car provided)               | <5 Kms<br>\$65     | 5-10 Kms<br>\$82 | 11 -15 Kms<br>\$99 | 16 -20 Kms<br>\$116 | 21 -25 Kms<br>\$133 | Every +5Kms beyond 25Kms<br>\$17 |

| Contribution % |              |             | Service Type                 |  | Weekdays (8am-6pm)                    |       |                            |                   | Weekdays (6pm-8am)    |                   |
|----------------|--------------|-------------|------------------------------|--|---------------------------------------|-------|----------------------------|-------------------|-----------------------|-------------------|
| Full Pension   | Part Pension | Self-Funded | Everyday Living              |  | 30mins                                | 1hr   | 2hr                        | 4hr               | 2hr                   | 4hr               |
| 17.50%         | 17.5% - 80%  | 80%         | Domestic Assistance          | General House Cleaning                       | \$88                                  | \$119 | \$102 x 2 = \$204          | \$86 x 4 = \$344  | \$101 x 2 = \$202     | \$85 x 4 = \$340  |
|                |              |             |                              | Laundry Services                             | \$88                                  | \$119 | \$102 x 2 = \$204          | \$86 x 4 = \$344  | \$101 x 2 = \$202     | \$85 x 4 = \$340  |
|                |              |             |                              | Shopping Assistance                          | \$108                                 | \$150 | \$125 x 2 = \$250          | \$100 x 4 = \$400 | \$125 x 2 = \$250     | \$108 x 4 = \$432 |
|                |              |             | Home maintenance and repairs | Gardening                                    | \$87                                  | \$120 | \$105 x 2 = \$210          | \$90 x 4 = \$360  | -                     | -                 |
|                |              |             |                              | Assistance with Home Maintenance and Repairs | \$95                                  | \$125 | \$110 x 2 = \$220          | \$95 x 4 = \$380  | -                     | -                 |
|                |              |             | Meals                        | Meal Preparation (per hour)                  | \$88                                  | \$119 | \$102 x 2 = \$204          | \$86 x 4 = \$344  | \$101 x 2 = \$202     | \$85 x 4 = \$340  |
|                |              |             |                              | Meal Delivery (per meal price)               | Breakfast/Lunch/Dinner: \$22 per meal |       | Entree/Soup: \$13 per meal |                   | Desert: \$10 per meal |                   |
|                |              |             |                              |  |                                       |       |                            |                   |                       |                   |

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\* For some services, such as indirect transport (taxis or rideshare), it may not be possible to confirm the price in advance. In these cases, we will discuss this with you and ensure your budget is managed appropriately so that overspending does not occur.

\* Services delivered on weekdays (8am-6pm) require a minimum booking of half an hour.

\* Services delivered on weekdays (6pm-8am), weekends or public holidays require a minimum booking of 2 hours.

\* Cancellation: Notice must be received no less than 2 business days’ notice before the scheduled service or we will still charge for the service and you may be required to pay the applicable service contribution.



# Support at Home Weekend & Public Holiday Price Guide



December 2025

| Contribution % |              |             | Service Type                            |  | Saturday                 |                          | Sunday                   |                          | Public Holiday           |                            |
|----------------|--------------|-------------|---|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|----------------------------|
| Full Pension   | Part Pension | Self-Funded | Clinical Supports                       |  | 2hr                      | 4hr                      | 2hr                      | 4hr                      | 2hr                      | 4hr                        |
| 0%             | 0%           | 0%          | Nursing Care                            | Nursing - Registered Nurse (Subsequent Visits)           | \$191 x 2 = <b>\$382</b> | \$165 x 4 = <b>\$660</b> | \$245 x 2 = <b>\$490</b> | \$213 x 4 = <b>\$852</b> | \$299 x 2 = <b>\$598</b> | \$261 x 4 = <b>\$1,044</b> |
|                |              |             |   | Nursing - Enrolled Nurse                                 | \$174 x 2 = <b>\$348</b> | \$144 x 4 = <b>\$576</b> | \$218 x 2 = <b>\$436</b> | \$184 x 4 = <b>\$736</b> | \$263 x 2 = <b>\$526</b> | \$224 x 4 = <b>\$896</b>   |
|                |              |             |   | Nursing - Nursing Assistant                              | \$157 x 2 = <b>\$314</b> | \$124 x 4 = <b>\$496</b> | \$192 x 2 = <b>\$384</b> | \$155 x 4 = <b>\$620</b> | \$228 x 2 = <b>\$456</b> | \$187 x 4 = <b>\$748</b>   |
| Contribution % |              |             | Service Type                            |  | Saturday                 |                          | Sunday                   |                          | Public Holiday           |                            |
| Full Pension   | Part Pension | Self-Funded | Independence                            |  | 2hr                      | 4hr                      | 2hr                      | 4hr                      | 2hr                      | 4hr                        |
| 5%             | 5% - 50%     | 50%         | Personal Care                           | Assistance with Self-care and Activities of Daily Living | \$124 x 2 = <b>\$248</b> | \$106 x 4 = <b>\$424</b> | \$158 x 2 = <b>\$316</b> | \$136 x 4 = <b>\$544</b> | \$192 x 2 = <b>\$384</b> | \$166 x 4 = <b>\$664</b>   |
|                |              |             |   | Assistance with Self-administration of Medication        | \$124 x 2 = <b>\$248</b> | \$106 x 4 = <b>\$424</b> | \$158 x 2 = <b>\$316</b> | \$136 x 4 = <b>\$544</b> | \$192 x 2 = <b>\$384</b> | \$166 x 4 = <b>\$664</b>   |
|                |              |             |   | Continence Management (Non-clinical)                     | \$124 x 2 = <b>\$248</b> | \$106 x 4 = <b>\$424</b> | \$158 x 2 = <b>\$316</b> | \$136 x 4 = <b>\$544</b> | \$192 x 2 = <b>\$384</b> | \$166 x 4 = <b>\$664</b>   |
|                |              |             | Social support and community engagement | Individual Social Support without Travel                 | \$124 x 2 = <b>\$248</b> | \$106 x 4 = <b>\$424</b> | \$158 x 2 = <b>\$316</b> | \$136 x 4 = <b>\$544</b> | \$192 x 2 = <b>\$384</b> | \$166 x 4 = <b>\$664</b>   |
|                |              |             |   | Individual Social Support with Travel                    | \$150 x 2 = <b>\$300</b> | \$130 x 4 = <b>\$520</b> | \$182 x 2 = <b>\$364</b> | \$160 x 4 = <b>\$640</b> | \$216 x 2 = <b>\$432</b> | \$190 x 4 = <b>\$760</b>   |
|                |              |             |   | Accompanied Activities                                   | \$150 x 2 = <b>\$300</b> | \$130 x 4 = <b>\$520</b> | \$182 x 2 = <b>\$364</b> | \$160 x 4 = <b>\$640</b> | \$216 x 2 = <b>\$432</b> | \$190 x 4 = <b>\$760</b>   |
|                |              |             |   | Cultural Support   | \$124 x 2 = <b>\$248</b> | \$106 x 4 = <b>\$424</b> | \$158 x 2 = <b>\$316</b> | \$136 x 4 = <b>\$544</b> | \$192 x 2 = <b>\$384</b> | \$166 x 4 = <b>\$664</b>   |
|                |              |             |   | Digital Education and Support                            | \$124 x 2 = <b>\$248</b> | \$106 x 4 = <b>\$424</b> | \$158 x 2 = <b>\$316</b> | \$136 x 4 = <b>\$544</b> | \$192 x 2 = <b>\$384</b> | \$166 x 4 = <b>\$664</b>   |
|                |              |             |   | Assistance to Maintain Personal Affairs                  | \$124 x 2 = <b>\$248</b> | \$106 x 4 = <b>\$424</b> | \$158 x 2 = <b>\$316</b> | \$136 x 4 = <b>\$544</b> | \$192 x 2 = <b>\$384</b> | \$166 x 4 = <b>\$664</b>   |
| Contribution % |              |             | Service Type                            |  | Weekdays (8am-6pm)       |                          |                          |                          | Weekdays (6pm-8am)       |                            |
| Full Pension   | Part Pension | Self-Funded | Everyday Living                         |  | 2hr                      | 4hr                      | 2hr                      | 4hr                      | 2hr                      | 4hr                        |
| 17.50%         | 17.5% - 80%  | 80%         | Domestic Assistance                     | General House Cleaning                                   | \$124 x 2 = <b>\$248</b> | \$106 x 4 = <b>\$424</b> | \$158 x 2 = <b>\$316</b> | <b>\$136 x 4 = \$544</b> | \$192 x 2 = <b>\$384</b> | \$166 x 4 = <b>\$664</b>   |
|                |              |             |   | Laundry Services   | \$124 x 2 = <b>\$248</b> | \$106 x 4 = <b>\$424</b> | \$158 x 2 = <b>\$316</b> | <b>\$136 x 4 = \$544</b> | \$192 x 2 = <b>\$384</b> | \$166 x 4 = <b>\$664</b>   |
|                |              |             |   | Shopping Assistance                                      | \$150 x 2 = <b>\$300</b> | \$130 x 4 = <b>\$520</b> | \$182 x 2 = <b>\$364</b> | \$160 x 4 = <b>\$640</b> | \$216 x 2 = <b>\$432</b> | \$190 x 4 = <b>\$760</b>   |
|                |              |             | Meals                                   | Meal Preparation (per hour)                              | \$124 x 2 = <b>\$248</b> | \$106 x 4 = <b>\$424</b> | \$158 x 2 = <b>\$316</b> | <b>\$136 x 4 = \$544</b> | \$192 x 2 = <b>\$384</b> | \$166 x 4 = <b>\$664</b>   |

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